



McRoskey.com

McRoskey Mattress Company

1687 Market Street, San Francisco, CA 94103 **PH** 415-861-4532

220 Hamilton Avenue, Palo Alto, CA 94301 **PH** 650-327-1966

Shipping: 1400 Minnesota Street, San Francisco, CA 94107 **PH** 415-874-7540

For an efficient (and cost-saving) delivery of your McRoskey products...

- **Please be ready in advance for your delivery**
- **Be at home at the scheduled time for delivery**
- **Have your room ready for the delivery**
- **Inform our Shipping Department or your Sales Associate in advance of unusual delivery circumstances**

In the event that your shipment arrives damaged:

- Refuse the shipment in its entirety, OR
- List items you accepted and those you refused.
- Note any damage on the delivery company's paperwork. Sign, date and keep a copy.
- Call the McRoskey Shipping department at 415-874-7540.

Local Bay Area Deliveries

The delivery company charge on your order:

Includes:

- Inside delivery and set up of up to two mattress and box spring sets, including one flight of stairs (15 steps equals one flight of stairs)
- Assembly and set up of McRoskey bed frames delivered with your order
- Installation of your new mattress and box spring into the bed frame or existing empty bedstead (please remove old mattress and box spring from the bedstead prior to the delivery)
- Attachment of a McRoskey headboard to the McRoskey bed frame
- Blocking the box springs, if necessary
- Assembly of Adjustable Beds
- Moving one existing set to another room, basement or *attached* garage, mattress and box spring set only
- Removal of all packing materials
- Delivery of cartons of merchandise items

Additional services (above and beyond)

- Please ask your Sales Associate or the McRoskey Shipping Department *prior to your delivery* about additional services and their costs
- You will be billed for additional services
- Our delivery carriers are experts and in many cases can provide needed additional delivery services

**Ask your Sales Associate or the McRoskey Shipping Department
about services provided for deliveries outside the Bay Area**

**You should be well-pleased with the wonderful comfort of your new
McRoskey set!**